Rich Out-of-the-Box Content

Choose from thousands of ready-made operations and workflows. With technology-agnostic OO, you can plug-and-play content for traditional and new technologies, including VMware vCenter, Oracle, SAP, Amazon Web Services, Microsoft Azure, Docker, Google Cloud, and Alibaba Cloud. All content is available at ITOM Marketplace, an app-like store that brings together community-sourced, partner-created, and OpenText content.

Easy-to-Use Workflow Designer

Design automation workflows in one intuitive low-code/no-code visual interface. No programing required. Drag-and-drop out-of-the-box operations from the library or generate integration content in minutes using API wizards. Record and edit screen actions for RPA. Connect your content to other operations and test them with a built-in debugger. Alternatively,

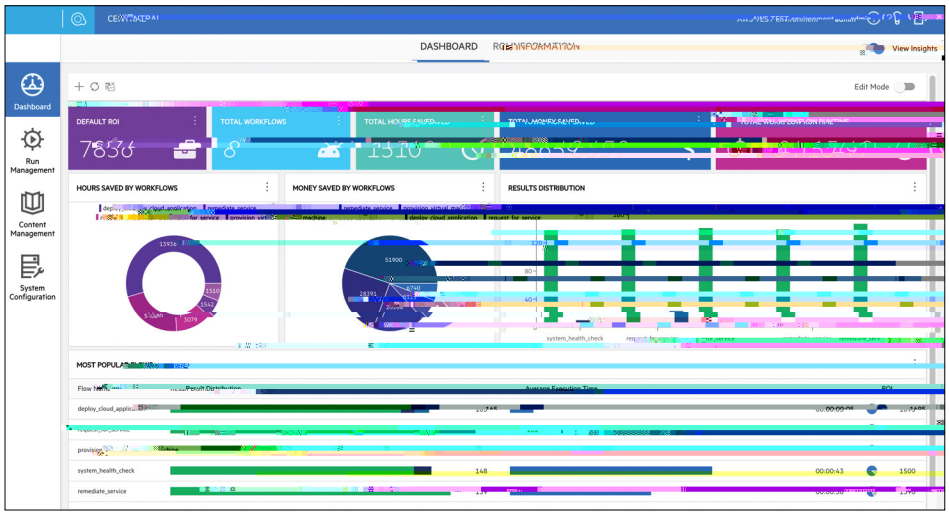

Figure 2. Measure the value of your orchestration eîorts with a built-in ROI calculator in Central.

Open and Extensible Platform

Achieve integrations across your IT ecosystem. Use rich out-of-the-box content or design your own using integration wizards for WADL- and REST-based APIs and Python-based operations. OO provides a complete set of REST APIs. That means your reusable orchestration workîows can be invoked from almost anywhere Ñ including monitoring tools, service catalogs, cloud portals, command line interfaces, and websites.

UI Automation, Powered by RPA Robots

Combine screen automation with IT operation steps to automate entire processes in single workîow. RPA robots mimic screen-based human actions to perform repetitive tasks and extend automation to interfaces with diÖcult or no application programming interfaces (APIs).

Powered by AI-based machine learning, robots inspect web pages and mobile apps to identify screen objects Ñ even ones they haven't seen before Ñ and emulate human intuition to determine their functions. They use OCR to read text (for example, text boxes and links) and computer vision to read visual elements (for example, shopping cart icons and login buttons). When a screen object changes, robots adapt.

Robots also use attribute-based object recognition to identify 600+ screen objects across hundreds of applications Ñ from web and Windows to SAP and PDF. Objects are recorded by their attributes, so robots adapt when an object moves or changes in color or size.

RPA is perfect for automating processes typically completed by humans or that require human intervention.

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OpenText CEO Mark Barrenechea’s blog

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“OO has been the glue we use to integrate DQG DXWRPDWH our various infrastructure services into coherent solutions DQG GHOLYHU WKHP IDVWHU RQ GHPDQG

Learn more at
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