

## SERVICE OVERVIEW

# Move and Modernize FasTrak for Extended ECM

Benefit from the latest OpenText innovations while driving down operating costs. OpenText experts modernize off cloud (on-premises) solutions by improving – including an upgrade to the latest product release – and moving them to the cloud in a single process.



### Move confidently



**decision-makers recognize the need to move towards cloud content management, but many organizations stall this critical migration due to concerns about cost, complexity, and security.**

These hesitations, while relevant, can be overcome. Rather than abandoning or delaying the move to the cloud, organizations should shift their focus to how they'll do it, not why they should.



**Move your OpenText solution to the cloud rapidly and with confidence**

**We do this all the time. We can help you too!**

OpenText Professional Services have developed a proprietary method and toolset to simultaneously upgrade – multiple version levels if required – and move your system to the OpenText Cloud to modernize the OpenText platform.

Drive forward your digitization, organizational resilience, and cost management agendas by leveraging capabilities of our latest product release: secure and highly available application platform, with the reduced operating costs of our Cloud Managed Service (CMS).



## **Don't just move, modernize (including upgrade) also**

Moving off cloud (on-premises) systems to the cloud as-is, can yield benefits due to expert operations and reduced operational costs under an OpenText Cloud Managed Services platform. However, significant further business value can be realized by modernizing the system to the latest product release leveraging new functionality and cloud platform capabilities (i.e. containerization).

### **What is involved in modernizing?**

1. Before the project to move and modernize the system, OpenText recommends a Cloud Readiness Assessment. Our experts evaluate the current system's implementation. They create a plan to upgrade, improve and move system and configuration to the cloud, including the rationalization of customizations and configurations to leverage the latest OpenText Release CE functionality.
2. OpenText experts work with your team to access a copy of your production system data and content – our experts coach and support to minimize the burden on your staff and address any knowledge gaps about how to do this. Data is transmitted securely to OpenText's Migration Lab.
3. OpenText experts upgrade and transfer the system configuration, data, and content to the cloud service. If the current system has customizations, integrations, and/or 3rd-party components, the plan agreed in the Cloud Readiness Assessment will be applied to accommodate these in the modernization process. The process is executed as a test run and the outcome is validated with your team.
4. With plans in place to manage the cut-over timing and any requirement for processing of delta data accumulated during the transition window, the move and modernize process is executed to affect the final move.

Additional test runs or movement of additional pre-production technical environments can be purchased as options.

## **We move real-world systems. We can move yours**

It's common for OpenText EIM platforms to be integrated into the IT ecosystem of business applications and platforms – on-premises and cloud based. Many OpenText customers also run customizations to address user functional needs relating to older application versions.

The Cloud Readiness Assessment lets our experts guide you on options that take advantage of newer software capabilities. Removing customizations positions OpenText customers to benefit from frictionless quarterly updates and further product improvements but if some customizations are essential, we can provide

