



SOLUTION OVERVIEW

OpenText Shipment Intelligence

Information from B2B documents is the heartbeat of a supply chain. Visualize near term and realtime supply chain data with IoT. Gain shipment intelligence to mitigate negative cost and performance impacts from gaps in standard or paper-based track and trace methods.

Get realtime alerts to respond quickly

Manage by exception through a role-based interface

Deliver role-based supply chain event notifications

There's important data entrenched in the supply chain—the condition of raw goods being delivered, for example, or the impact that a flood might have on delivery. OpenText's cloud-based solutions provide real-time access to data at all stops on the global supply chain. And we know how to turn that data into actionable intelligence. We use that data to create

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A recent IDC report stated that:

"The best supply chains will be those that have the ability to quickly analyze large amounts of disparate data and disseminate business insights to decision makers in realtime or close to realtime."

IDC,
Unlock the Value of Your Supply Chain Through Embedded Analytics, August 2017

Visualize near term and realtime supply chain data. OpenText Shipment Intelligence offers supply chain leaders a solution to visualize the volumes of data from B2B transactions from solutions like OpenText Trading Grid in conjunction with IoT-sources to make informed decisions and send directed notifications.

As supply chains extend to new markets and geographies, utilizing location-based data in conjunction with condition-based data to visualize trends can improve operations and customer experience.

Streamline and reduce errors in supply chain interactions. For manual data entry, the typical error rate is a staggering one in every 300 characters.¹ And, the average shipper typically loses \$50,000 to \$150,000 a year due to invoice mistakes by carriers.² Eliminating data entry errors and language barriers not only improves supply chain processes but can also improve customer engagement through directed notifications.

Powered by OpenText Trading Grid and the OpenText Internet of Things Platform, OpenText Shipment Intelligence enables end-to-end shipment and asset condition monitoring in the extended supply chain. Beginning with an identity-centric approach to IoT, this connected supply chain solution identifies the people, systems and things in a supply chain ecosystem. It gives pervasive, realtime visibility into shipments and assets as they travel from the point of origin to the destination. If any disruptions or out of scope conditions occur, the B2B documents can be refreshed to reflect the current state of the shipment or asset and the appropriate stakeholders alerted.

Related services

- Supply Chain Consulting Services
- IoT Consulting Services
- OpenText™ B2B Managed Services

How we solve the problem

Connecting the right users to the right insight

Shipm

IoT

