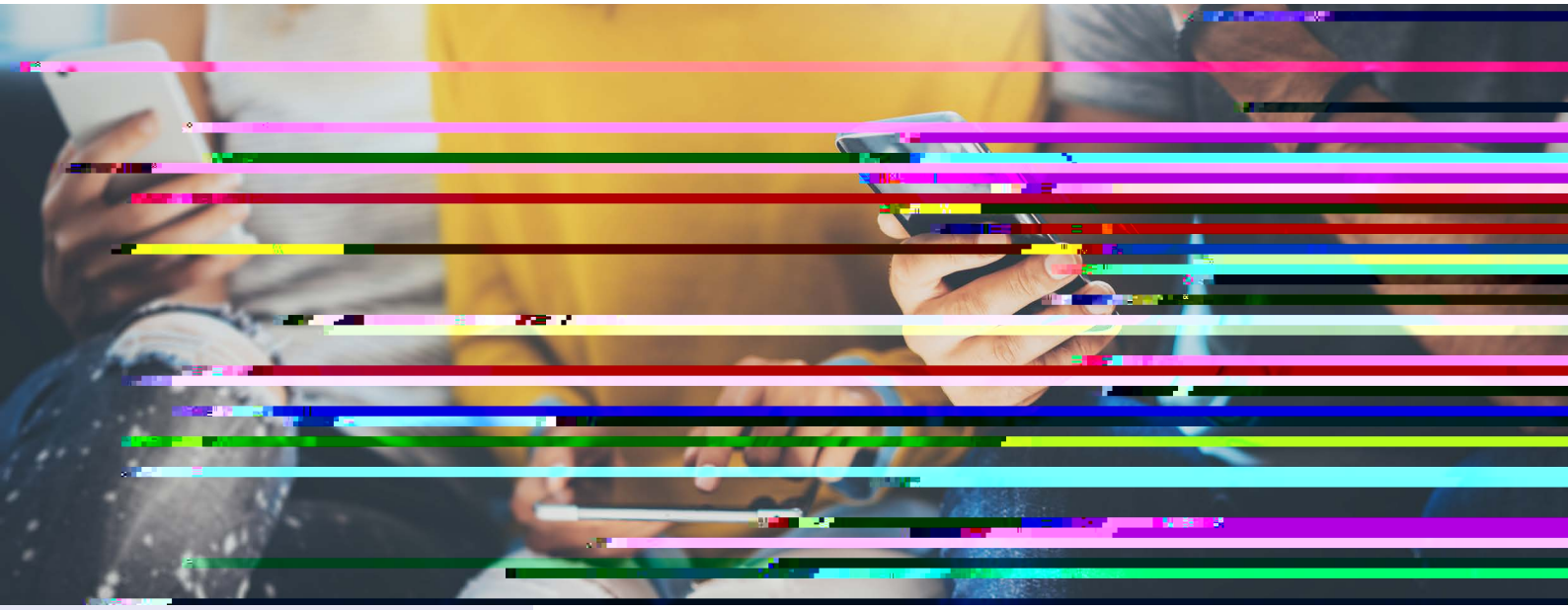
opentext™

inn v iv y ind h v hidd n in n d d in din d n nd i di d



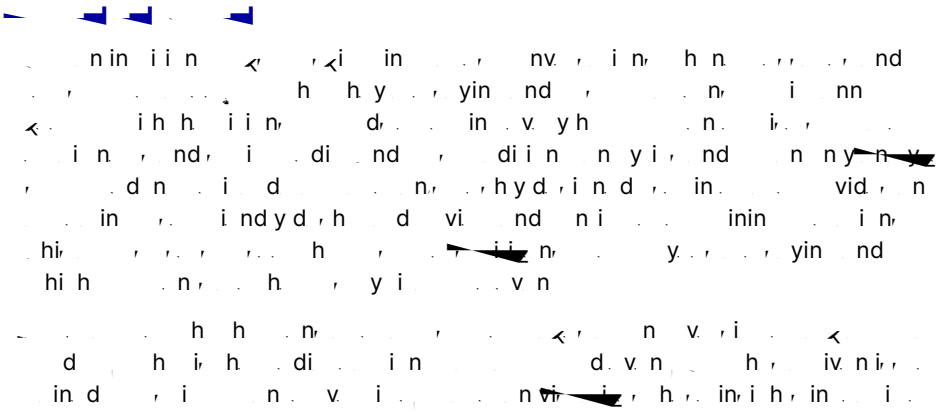
n d d

in n n i n nd h h d n

h n in y d n i nd

i n

din y n y i hni nn in h i y nd n n h n n i y nd hi h d i i d i i i in i n i h n i i h n in i h h y n y i d i n i h n h in d i h d d



Voice of the customer	An l e he e e in e i n nd en e n e ii en en i en, ni ip e e i n, i p e e e i e nd d i e p d de el p en
Smart product recommendations	den i nd e en e in e l i e e el e e , le A