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## SERVICE OVERVIEW

Quickly realize Core Content's value with OpenText's help implementing, enabling staff, and supporting go-live



within Salesforce



through training,  
documentation,  
and briefings

sooner  
for your staff  
and organization

Through this program, a skilled OpenText expert will work directly with your team to implement OpenText™ Core Content, help mobilize staff, and go live in a matter of weeks.

Our approach is consultative, but also optimized for rapid deployment. After you select a business scenario from a catalogue of pre-built configuration accelerators, we work with you to tailor the configuration through a fit-gap consultation. We train

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While OpenText will perform most of the work, a successful go-live is dependent upon the active participation of customer resources including:

- Project manager to organize customer resources.
- Business process lead(s) to review design proposals, acceptance test, etc.
- IT experts (i.e. identity management) and one staff member in the role of business administrator for the OpenText platform.
- IT experts for the business application (Salesforce) to provision OpenText access.

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