

SOLUTION OVERVIEW

~~OpenText~~ Enhanced Community Management Service

Rapidly onboard trading partners to support complex supply chain projects such as global distribution of COVID-19 vaccines

Accelerate the onboarding and integration of new trading partners

Digitize all shipment related information flows

Leverage the world's largest pre-connected community of 1M trading partners

Accelerate the onboarding of companies supporting the global manufacture distribution and storage of COVID-19 vaccine.

2020 has been a defining year for supply chain leaders around the world. COVID-19 has been widely regarded as a black swan event where supply chain leaders will be forced to rethink and restructure supply chain operations and accelerate the adoption of new digital technologies. New vaccines are emerging and governments around the world are starting to roll out vaccine distribution plans so that the world's population can be vaccinated and so hopefully bring this pandemic to an end. This is a supply chain challenge like no other.

OpenText Enhanced Community Management Service helps companies accelerate the onboarding of trading partners around the world. Many companies struggle to restructure supply chains in a timely manner, mainly due to a lack of internal resources to rapidly onboard and connect with new trading partners. OpenText offers a dedicated, 'white glove', service to help seamlessly accelerate the onboarding of trading partners and ensure that all associated business documents, whether customer, supplier or 3PL distributor related are digitized and align with back end business processes. OpenText can not only provide the resources to onboard new trading partners quickly but you can be assured that your digitized business

- **Accelerate trading partner onboarding** – leverage external resources to augment your existing IT team to help connect and exchange electronic business documents with trading partners located anywhere in the world, irrespective of

OpenText Managed Services

Delivered as a complete service, with full user control

