o en

SOLUTION OVERVIEW

Optimizing data subject access request (DSAR) processes with OpenText Axcelerate

Increase efficiency, reduce resource overhead and lower costs

Easily identify data subject information using filters and machine learning

Redact sensitive data manually and in bulk with a uilt in redaction tool

Streamline assessment of discovered data with heads u review

De-risk producing data subject deliverables with roduction imaging

Data subjects (individuals) residing within the EEA have newly defined rights under the GDPR enabling them to understand what personal data an organization holds about them, ensure the information is accurate and request the amendment and delete or transfer their personal information. As a result of the way organizations generate, store and distribute data (including the personal data), these new rights pose significant challenges to organizations when identifying, verifying and supplying the data back to the individual.

any organi ations struggle with where to start when receiving data su ect access re uests (S Rs urdened y searching numerous data sources, assem ling results y hand, erforming manual redactions and com iling the content to deliver ac to the data su ects

O enTe t rovides an efficient, automated and fle i le a roach that ena les organi ations to res ond to the S R within the one month timeframe O enTe t celerate , a discovery, review and investigations latform, significantly reduces resource overhead, the costs involve em rovides technology assisted review to rioriti e wor

final data su ect content roduction

When organi ations need to scale without investing in additional resources, O enTe t can rovide su orting services to meet the demands, including content collection services, managed review and S R rocessing consulting e ertise

Easily identify data subject information

ey features of celerate S R discovery ca a ilities include the following

- Smart filters Narrow the sco e of review with sim le oint and clic controls that leverage more than metadata fields, from the asics, such as date, source and file ty e, to advanced communication ro erties ilters can also e used to focus ueries on R related data sources for re uests from current or ast em loyees versus consumer centric sources for S R re uests from customers
- redictive filters ain insight into the most relevant rivacy terms that are most li ely to yield accurate results redictive scores are continuously u dated via unsu ervised machine learning to rovide guidance on the most effective terms in order to find the ersonal data

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Streamline assessment of discovered data

Once data has een ac uired, . celerate em owers reviewers to ra idly assess the relevant information, without setting eyes on each and every document eads u review e hi its all of the data and their associated files in a highly visuali ed dis lay, so reviewers can uic ly roceed item y item and clear the re uests much

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