# **opentext**™

#### Em ow r h mo\_il I wor o ic

Whether home or on the road, staff have never been more independent from physical office space. CX-E delivers the most sought-after mobile features to dramatically increase call completion and keep employees connected to the office, including:

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OpenText CX-E Voice 2/4

### **opentext**<sup>™</sup>

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Speaking is three times faster than typing and much safer while driving. Users can ask CX-E Personal Assistant to "Call John Smith," "Get new messages" or "Schedule a meeting at 2:00 pm."

Organizations can reduce operational costs while providing accessible, satisfying self-service options to callers. CX-E speech-enabled automated attendants and directories allow staff to take care of other tasks and reduce caller frustration by allowing them to simply say the name of the person or department they wish to reach.

#### D loys c r ms r ss-r oic a lica io ₁s

CX-E is an easy replacement for unified messaging/voicemail systems, as it can be integrated with an existing PBX. CX-E secure/encrypted voice messaging is ideal for organizations in highly regulated industries, such as healthcare, education, legal, finance and government.

## R ly o<sub>2</sub> rris -class archi c r o<sub>2</sub> r mis s or i<sub>2</sub> h clo d

While preventing downtime of the most critical voice applications, CX-E enterprise-class architecture offers:

- Two deployment models: On-premises and cloud
- Virtualization through VMware vSphere® and Microsoft® Hyper-V®
- Deployment to a private cloud using CX-E containers
- A single administration environment for applications
- Multi-tenancy capabilities
- 60,000 subscribers

CX-E is the only PBX agnostic voice messaging solution continuously enhanced for 40+ years. That's why the best hospitals, largest public and private universities, major government agencies and multinational companies worldwide have turned to CX-E to help advance their communications for the future.

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