

1. REPORTING CLAIMS OF COPYRIGHT INFRINGEMENT

We take claims of copyright infringement seriously. We will respond to notices of alleged copyright infringement that comply with applicable law. If you believe any materials accessible on or from this site or any other site/service operated by OpenText (the "**Website**") infringe your copyright, you may request removal of those materials (or access to them) from the Website by submitting written notification to our Copyright Agent (designated below). In accordance with the Online Copyright Infringement Liability Limitation Act of the Digital Millennium Copyright Act (17 U.S.C. § 512) ("DMCA"), the written notice (the "**DMCA Notice**") must include substantially the following:

- Physical or electronic signature of the person authorized to act on behalf of the owner of the copyright.
- Identification of the copyrighted work you believe to have been infringed or, if the claim involves multiple works on the Website, a representative list of such works.
- Identification of the material you believe to be infringing in a sufficiently precise manner to allow us to locate that material. (Providing URL(s) in the body of the communication is the best way to help OpenText locate content quickly.)
- Adequate information by which we can contact you (including your name, postal address, telephone number and, if available, e-mail address).
- A statement that you have a good faith belief that the disputed use of the copyrighted material is not authorized by the copyright owner, its agent or the law.
- A statement that the information in the written notice is accurate.
- A statement, under penalty of perjury, that you are the copyright owner or are authorized to act on behalf of the copyright owner.

Our designated Copyright Agent is as follows, and any DMCA Notices should be sent to our designated Copyright Agent:

Pam Vetter
Open Text Corporation
1301 S. Mopac Expressway Ste

Please be aware that if you knowingly materially misrepresent that material or activity on the Website is infringing your copyright, in certain instances you may be held liable for damages (including costs and attorneys' fees) under Section 512(f) of the DMCA.

2. COUNTER-NOTIFICATION PROCEDURES

If you believe that material you posted on the Website was removed or access to it was disabled by mistake or misidentification, you may file a counter-notification with us (a "Counter-Notice") by submitting written notification to our designated Copyright Agent. Pursuant to the DMCA, the Counter-Notice must include substantially the following:

- Your physical or electronic signature.
- Identification of the material that has been removed or to which access has been disabled and the location at which the material appeared before it was removed or access disabled.
- Adequate information by which we can contact you (including your name, postal address, telephone number and, if available, e-mail address).
- A statement under penalty of perjury by you that you have a good faith belief that the material identified above was removed or disabled as a result of a mistake or misidentification of the material to be removed or disabled.
- A statement that you will consent to the jurisdiction of the Federal District Court for the judicial district in which your address is located (or if you reside outside the United States for any judicial district in which the Website may be found) and that you will accept service of process from the person (or an agent of that person) who provided the Website with the complaint at issue.

Our designated Copyright Agent is as follows, and any Counter-Notices should be sent to our designated Copyright Agent:

Pam Vetter
Open Text Corporation
1301 S. Mopac Expressway Ste 150
Austin, TX 78746 USA
Tel: