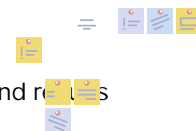# Be a digital transformation enabler for your healthcare customers

1. Patient Scheduling: Facilitate direct communication between patient and administration with administration via eForms.
2. Contract Management: Automate communications, archive contracts for compliance, and leverage analytics for insights into process improvements.
3. Claims Processing: Securely and intelligently extract key insights from documents and eForms to auto-populate downstream systems.
4. Patient Registration: Register and check-in patients with forms automation and collect documents with capture.
5. Accounts Payable: Extract and route AP data from content assets to systems and people securely and improve performance overtime with analytics.
6. Patient Communications: Streamline hyper-personalized omni-channel communications that integrate CRM data and other data sources.
7. Online Patient Portal: Add interactive and eye-catching patient data visualizations for effective communication of historic care and account information.
8. ePrescriptions: Template prescriptions and securely communicate with pharmacies to maintain privacy and compliance.
9. Financial Reporting: Streamline financial reporting with repeatable templates, data visualization and data integration from source systems (CRM, HRIS, PMS, etc.)
10. Healthcare Operations Benchmarking: Improve decision-making around cost controls, process speeds and overall outputs based on insight derived from big data from multiple sources.

Why being a digital transformation enabler in Healthcare matters:

- 93% of patients crave digital interactions with their healthcare providers[1]
- 90% of patients feel no loyalty to healthcare facilities with poor digital experiences[1]
- 83% of patients want: digital scheduling, online payment options, portal and engagement capabilities, and results reporting tools[1]

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Source: [1] Black Book Market Research