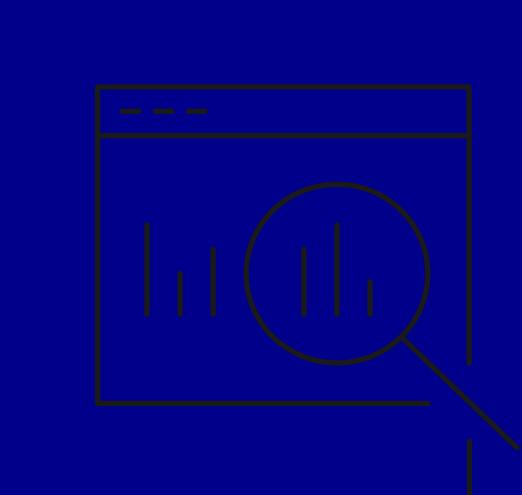
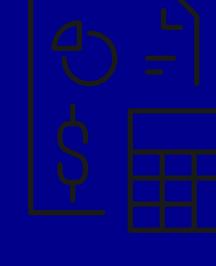
## opentext





Banks undergoing ISO 20022 migration must pass the benefits to their customers, and accounts receivable reconciliation can deliver immediate results.



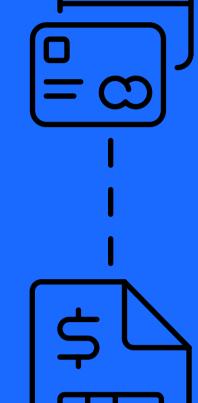
Overcoming manual, error-prone invoice matching processes can improve DSO and working capital.

# Challenges with accounts receivable reconciliation

39% of US invoices are paid late



61% of late payments are due to invoices that are incorrect or delivered late<sup>2</sup>

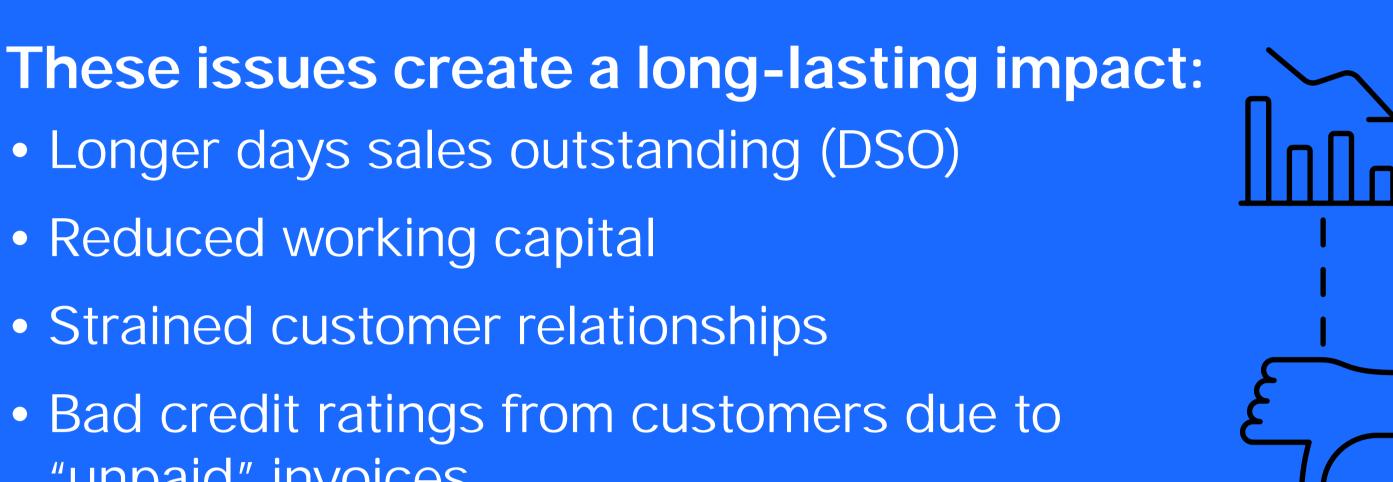


#### Bank customers struggle with: Manually matching payments to invoices.

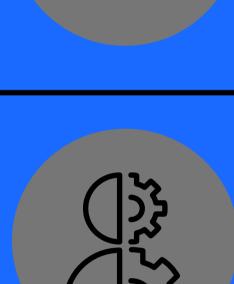
- Processing a single payment covering
- multiple invoices. Deciphering the reason for short payment.
- Managing exceptions and extensive
- manual work.

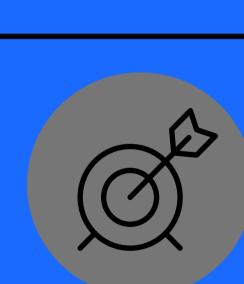
#### Longer days sales outstanding (DSO)

- Reduced working capital
- Strained customer relationships
- Bad credit ratings from customers due to "unpaid" invoices











### Benefits for banks

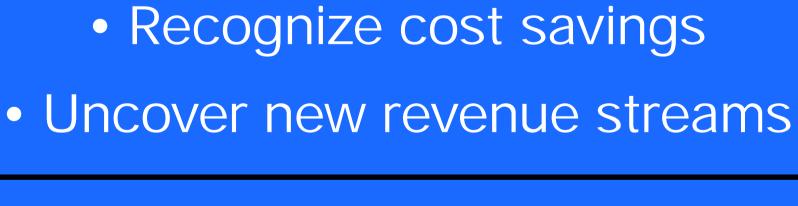
87%

of organizations with automated AR functions

are processing faster, improving cash flow

and reducing late payments<sup>3</sup>

 Increase transparency into payment file lifecycle



Improve customer

satisfaction and retention

**Benefits for customers**  Reduce costs and tedious payment processing steps

outstanding (DSO)

visibility and improve

