## **opentext**™

### **SOLUTION OVERVIEW**



Discover valuable insights from speech, voice of the customer and multichannel analytics

# **opentext**<sup>™</sup>

u ma ica\_y sc i⁴ ac i ⁴s

## **opentext**™

#### <sup>⁴</sup> i mau maica i⁴ga⁴d aggi⁴g

Once an emerging trend has been discovered, Explore offers outgoing alert